

FAQ'S



- Are you a manufacturer?

Yes, we are manufacturer. The products that we sell are our in-house product.

- Whether you have an office/Sales Team in particular city?

Yes we have our branch office in metro city & head office in Central India i.e. In Nagpur.

- Whether you have supplied to a particular city?

Yes, we have supplied our product to particular cities also we supplied our product across the India and out of India.

- What are the specification details of your product?

All specification details are available in our website for more details contact to our Corporate office.

- How is the quality of your product?

We manufacture all the products as per the standard i.e. IS-1239 & IS-2062, ISO standard parameters, we also follow the European safety standards i.e. EN 1176, the American standard ASTM F1487 & the Australian standard AS4685.

- What kind of paint is used to colour the material?

We use U.V grade P.U. paint & powder coating

- Does the Colour fade?

The percentage of the fade is merely 2% after two years.

- What raw material is used?

LLDPE roto moulding powder, HDPE sheet, MS pipe, G.I. Pipe & C.R. sheet are raw material.

- What is LLDP & FRP material?

Linear low density poly-ethelyn & Fibre reinforce plastic are the material.

- Do you have a Design Team?

Yes, we have core design team to design the product as per the standard.

- Is there any guarantee or warranty of your product?

Yes, we have our standard warranty period. It subject depends if any technical defect will arise.

- Why is your price high from other vendors?

It's nothing but the quality of our product that's why.

- What about after sales service?

Yes, we give after sales service but it depends on terms and conditions.

- Can you provide customized Multiplay?

Yes, we provide customized multiplay.

- Would you provide design for specific layout?

Yes, we provide design for layout as we have a design department.

- Who will do the installation?

Our supervision person will report at your site within two days after received the material

- What is the products age group?

The age group is from 3 - 12 years.

- Do you provide spare parts?

Yes, we provide spare parts as per our existing client requirement & also to those who are willing to be our customer.

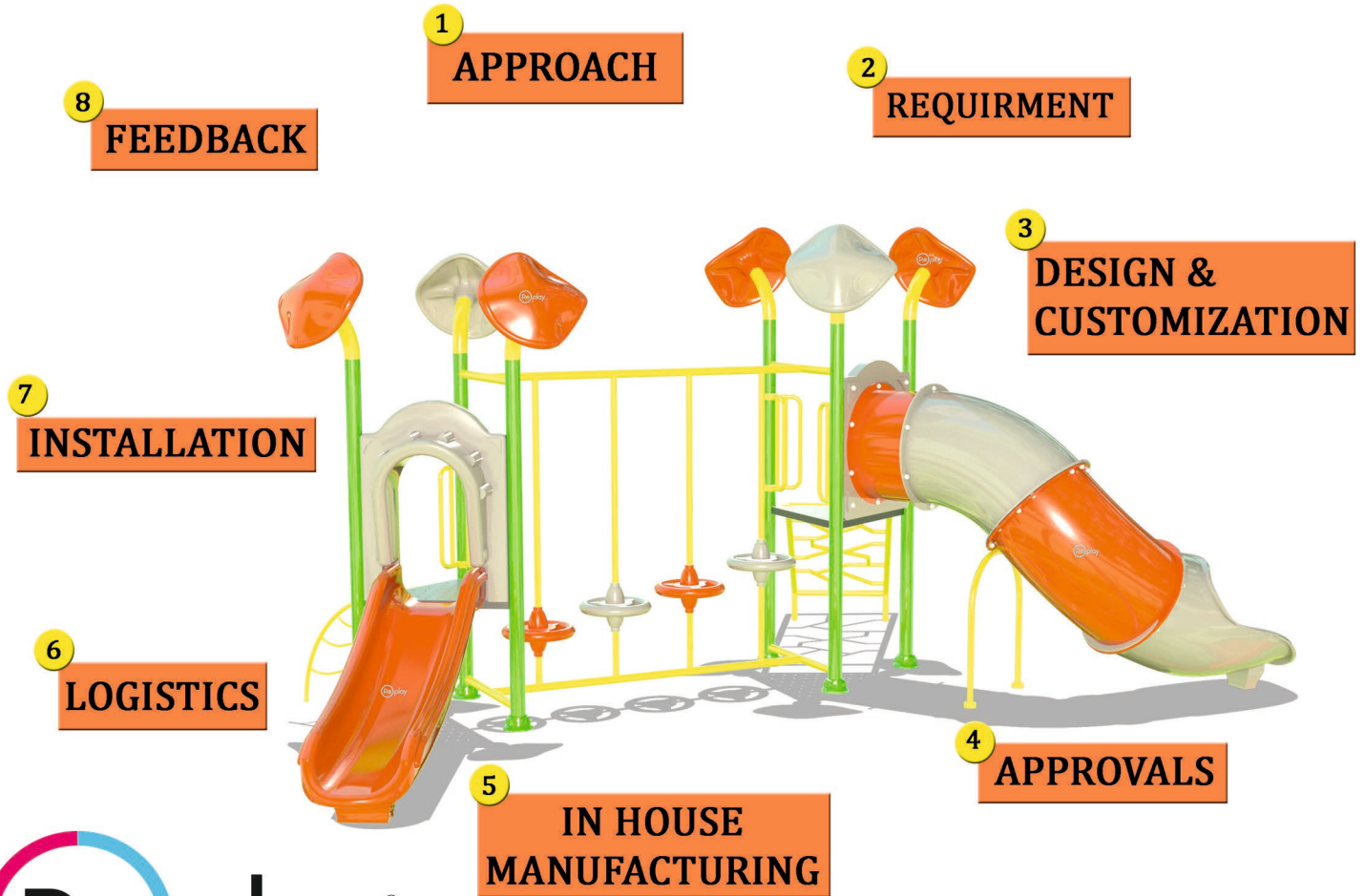
- What is the Delivery period of your product?

Minimum 30 days, but depends on your quantity of order.

- What about safety of your products?

We place a premium quality of safety on our product.

Scientifically constructed, high performance & safe to use.



Raj Equipment (India) Pvt. Ltd.[®]

Head Office:

Plot no. 8, Kachimate layout, Near Postal Colony,
Opp. N.B.S.S. & Lup, Amravati Road
Nagpur - 440033, Maharashtra, India.

Factory Address:

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Maharashtra, India.
Plant 2 - Midc Butibori, B10/B11, Butibori - 441122,
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