

FAQ's

1. **Are you a manufacturer?**

Yes, we are manufacturer. The products that we sell are our in-house product.

2. **Whether you have an office/Sales Team in particular city?**

Yes we have our branch office in metro city & head office in Centre of India i.e. In Nagpur.

3. **Whether you have supplied to a particular city?**

Yes, we have supplied our product in particular cities also we supplied our product across the India and out of India.

4. **What are the specification details of your product?**

All specification details are available in our website for more details contact to our to our co-operate office.

5. **How is the quality of your product?**

We manufacture all products as per the ISO, ISI parameters and we also follow the safety standards i.e. European EN 1176 standard, the American ASTM F1487 standard & the Australian AS4685 standard.

6. **What kind of paint is used to colour the material?**

We use U.V grade P.U. paint & powder coating

7. **Does the Colour fade?**

The percentage of the fade is merely 2% after two years.

8. **What raw material is used?**

LLDPE roto moulding powder, G.I. Pipe & C.R. sheet are raw material.

9. **What is LLDP & FRP material?**

Linear low density poly-ethelyn & Fibre reinforce plastic are the material.

10. Is there any guaranty or warranty of your product?

Yes, we have our standard warranty period. It subject depends if any technical defect will arise.

11. Why is your price high from other vendors?

It's nothing but the quality of our product that's why.

12. What about after sales service?

Yes, we give after sales service but it depends on terms and conditions.

13. Can you provide customized Multiplay?

Yes, we provide customized multiplay.

14. Would you provide design for specific layout?

Yes, we provide design for layout as we have a design department.

15. Who will do the installation?

Our supervision person will report at your site within two days after received the material

16. What is the products age group?

The age group is from 3 - 15 years.

17. Do you provide spare parts?

Yes, we provide spare parts as per our existing client requirement & also to those who are willing to be our customer.

18. Whether your product will rust?

Yes, our fabrication structure is in Galvanised Pipe so as per the rusting is concern the chances is very less.

19. What is the Delivery period of your product?

Minimum 30 days, but depends on your quantity of order.

20. What about safety of your products?

We place a premium quality of safety on our product. Scientifically constructed, high performance & safe to use.